

## Family Help



Family Help is there to support families when things start to feel a bit tricky, before problems get bigger.

It's about working together with you to make sure your child is happy, safe, and doing well.

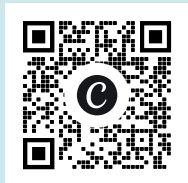
We can offer advice, support, and, if needed, link you with other services to help along the way.



Telford & Wrekin Family Hubs provide a range of services for children, young people and their families.

- Parenting Family Support within the home;
- Breastfeeding support;
- Antenatal support;
- Information and advice on a range of subjects for children and families;
- An opportunity for you and your children to meet new friends

**Register for support at**  
<https://telfordfamilyhubs.co.uk/>



PODS (Parents Opening Doors) is a Telford-based, peer-led charity that supports families of children and young people with additional needs, disabilities, or neurodiversity by providing advice, activities, training, and opportunities to influence local services.

## FamilyConnect

Families, carers and professionals can access comprehensive local information.

"At Family Connect we know that some families may need some extra help and support for a variety of reasons such as following:  
 Concerns about a child's welfare visit our website

- Child protection Information - Family Connect ([familyconnecttelford.co.uk](http://familyconnecttelford.co.uk))
- Support for a child with a disability visit our website [www.telfordsend.org.uk](http://www.telfordsend.org.uk)
- Live Well Telford - Telford's all age online community directory <https://livewell.telford.gov.uk>

Alternatively call 01952 385385  
<https://www.familyconnecttelford.co.uk>

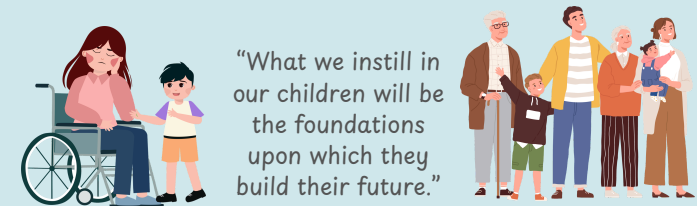


## Family Help

Telephone: 01952 327 170  
 Email: [redhill@redhillprimary.co.uk](mailto:redhill@redhillprimary.co.uk)

### Key contacts and DSLs:

Mrs C Whiting - Executive Headteacher  
 Mrs L Cartwright - Head of School  
 Miss S Farmer - Assistant Headteacher  
 Mrs K Richards - Assistant Headteacher  
 Miss E Harrow - SENCo  
 Mrs O Hassall - UKS2 lead  
 Mrs S Thorpe - Nursery lead  
 Mrs F Bailey - Pastoral Lead  
 Miss V Skelton - Wraparound care lead



"What we instill in our children will be the foundations upon which they build their future."

## What can I have support for?

We will try to help you with any problems that you may be having. This doesn't mean that we can solve all of the challenges that you face, but we will listen to you, support you and signpost you to access services who can help you and your family.

## What will my support look like?

Every family and every situation is different, so your support will be tailored to your needs. We will always start with a conversation, listening to your concerns and identifying your family's needs.

## How can I access support?

Feel free to contact us directly to discuss what we can offer you.

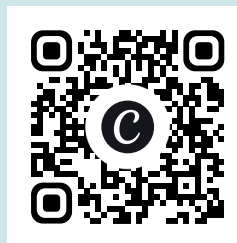
### You could:

- call into the school office to request an appointment in school or a telephone call back
- speak to your child's teacher
- send an email
- speak to a member of the school leadership team who are on duty at the beginning and end of the school day
- contact our Inclusion Team by calling the school office
- speak to any member of staff who can advise you on where to go next.



**Come along and meet your local family hubs practitioner where you can access advice and support and connect with local organisations.**

**Support covered includes parenting and behaviour support, online and community.**



**Healthier Together is an NHS resource that provides parents and carers with trusted advice and guidance on keeping children healthy, managing common illnesses, and understanding concerns about development, including neurodiversity and learning disabilities, helping families know when and where to seek support.**

